Privacy Policy

- This Privacy Policy must be read in conjunction with the Terms of Use that
 accompany the applicable service you are requesting from us (the "Service"). In this
 Privacy Policy, "Public Sector Entities" means the Government (including its
 ministries, departments and organs of state) and public authorities (such as statutory
 boards).
- 2. Insofar as the Service consists of or is provided to you through a website, please note that:
 - a. We may use "cookies", where a small data file is sent to your browser to store and track information about you when you enter our websites. The cookie is used to track information such as the number of users and their frequency of use, profiles of users and their preferred sites. While this cookie can tell us when you enter our sites and which pages you visit, it cannot read data off your hard disk.
 - b. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.
- 3. We may request certain types of data from you when you access or use the Service. This data may be collected, used, disclosed, or processed by us or by our third-party service providers or partners to support your access to or use of the Service and/or for any purposes outlined in paragraph 4 below. Your data may be stored on our servers, systems, or devices, as well as on the servers, systems, or devices of our third-party service providers or partners, or on your own device. Additionally, we or our third-party service providers or partners may gather system configuration information, traffic data (such as IP addresses), usage details, or statistical data to operate, maintain, or improve the Service or underlying services provided by these third-party partners. For clarity, in this Privacy Policy, any reference to a third-party service provider or partner also includes any other third party working in conjunction with them.
- 4. We may collect, use, disclose, or process your data for one or more of the following purposes:
 - a. To assist in, process, and facilitate your access to or use of our services and websites;
 - To administer, process, and facilitate any transactions or activities initiated by you, whether with us, a Public Sector Entity, or a third-party service provider or partner, for your own benefit or on behalf of a third party you are authorised to represent;
 - c. To carry out your instructions or respond to any inquiries, feedback, or complaints made by you (or purportedly made on your behalf), and to otherwise address your interactions with us.

- d. To monitor and track your use of our services or websites, conduct research, data analytics, surveys, and market studies. These activities help us better understand your interests, concerns, and preferences, allowing us to improve our services (including those provided by third-party collaborators) and enhance other offerings from Public Sector Entities. For clarity, we may also collect, use, disclose, and process this information to generate reports and statistics on your transactions with us and your usage of our services and other Public Sector Entity offerings, for record-keeping, reporting, or publication, both internally and externally.
- e. To store or back up your data for contingency, business continuity, or other purposes, both within and outside of India.
- f. To enable us to reach you regarding matters related to your access or use of our services or websites. This may include, but is not limited to, communication via email, push notifications, or other channels that may be introduced based on service functionality and your device preferences.
- 5. We may share relevant data with other Public Sector Entities and third-party service providers as needed to deliver the Service to you efficiently and effectively, unless prohibited by law. We will only share your personal data with entities outside the Public Sector when it is necessary for them to assist us in providing the Service or to fulfill any of the purposes outlined in this policy.
- Please note that we may also be legally obligated to disclose your data, including as required by any laws governing the use or provision of services by third-party providers or collaborators.
- 7. To protect your personal data, we secure all electronic storage and transmission of personal information using industry-standard security technologies.
- 8. You have the right to withdraw your consent to our use and disclosure of your data, subject to reasonable notice and any applicable legal or contractual restrictions. Please be aware, however, that withdrawing consent may affect the functionality of the Service and may result in the discontinuation of the Service to you.
- 9. The Service may include links to external websites with different data protection and privacy practices from ours. We encourage you to review the privacy notices of these sites, as we are not responsible for their content or privacy policies.
- 10. For any inquiries or feedback about our data protection policies and procedures, or if you need access to data you have provided to us, please contact us at info@credore.xvz.

This Privacy Policy was last updated on 10-May-2024.